



**KK MART RETAIL BERHAD**  
[Registration No. 202301037992 (1531914-U)]

**SUSTAINABILITY POLICY STATEMENT**

**1. INTRODUCTION**

KK Mart Retail Berhad and its subsidiaries (collectively, “**KK Mart**”) is committed to operating in an environmentally and socially responsible manner. We recognise the importance of sustainability for the long-term well-being of our planet, our communities, and our business. This Policy outlines our commitment to minimising our environmental impact, fostering ethical practices, and contributing to a sustainable future.

**2. PURPOSE & OBJECTIVES**

Recognising the importance of sustainability, this Sustainability Policy marks our Group’s intention to progressively integrate ESG considerations into how we operate. This policy serves as a guiding principle to align our sustainability efforts with the company’s strategic objectives, foster a culture of accountability and integrity, promote transparency, and contribute to the long-term health of our business and stakeholders.

Below are our core sustainability focus areas:

- A. Upholding Product Integrity and Responsible Growth:** We are dedicated to providing quality products and services while fostering business growth that considers the well-being of our communities and the environment.
- B. Embracing Ethical Operations and Transparency:** Our commitment to sustainable practices is built on a foundation of ethical conduct, transparency in our actions, and accountability in our operations. We strive to operate with integrity and ensure responsible business practices across all levels of our organisation.
- C. Strengthening Environmental Care and Resource Efficiency:** We are committed to minimising our environmental footprint through the adoption of responsible practices across our business. This includes the careful management of energy and waste, as well as promoting responsible sourcing within our supply chain.
- D. Cultivating an Inclusive Workplace and Community Partnerships:** We are committed to fostering a workplace where every employee feels valued, respected, and has equal opportunities to thrive, regardless of their background. We also aim to contribute to social well-being and create positive impacts through our community involvement initiatives.



### 3. POLICY STATEMENT

We are committed to operating responsibly and sustainably, ensuring that our business decisions align with environmental stewardship, social well-being, and strong corporate governance. Through this policy, we strive to create long-term value for our stakeholders while contributing to a sustainable future.

#### A. UPHOLDING PRODUCT INTEGRITY AND RESPONSIBLE GROWTH

Our commitment to responsible business practices aims to foster sustainable growth that positively impacts the economy, our communities, and our stakeholders. Key approaches include the following:

- (i) **Fostering Transparency in Sourcing:** To strive for greater transparency within our supply chain and collaborate with suppliers who demonstrate commitment to fair labour practices and ethical sourcing standards.
- (ii) **Strengthening Collaborative Partnerships:** To cultivate resilient supply chains by building strong, mutually beneficial relationships with our suppliers.
- (iii) **Supporting Local Economies:** To prioritise the sourcing of products from local suppliers where feasible and contribute to employment opportunities within the communities we serve.

#### B. EMBRACING ETHICAL OPERATIONS AND TRANSPARENCY

We recognise that strong ethical governance and transparency are fundamental to our long-term sustainability and our ability to contribute positively to society and the environment. Our approach to achieving this includes:

- (i) **Reinforcing Sound Governance and Integrity:** To strengthen our governance structures through effective oversight and strategic decision-making, while upholding high ethical standards.
- (ii) **Upholding Ethical Conduct and Financial Accountability:** To maintain the highest standards of ethical conduct, transparency, and honesty in all our operations, reflecting our core values and commitments.
- (iii) **Adhering to Legal and Regulatory Frameworks:** To ensure full compliance with all applicable laws, regulations and industry standards, demonstrating our commitment to operating responsibly and with accountability.
- (iv) **Fostering Open Dialogues with Stakeholders:** To encourage clear and effective communication with all our stakeholders, including our employees, customers, suppliers and communities, to build trust and strengthen our relationships.

### C. STRENGTHENING ENVIRONMENTAL CARE AND RESOURCE EFFICIENCY

We are dedicated to minimising our environmental impact through the adoption of sustainable, responsible, and resource-efficient practices across our business. Key approaches include the following:

- (i) **Managing Our Environmental Footprint:** To monitor, measure and reduce the overall environmental impact across our operations, aligning with broader environmental goals.
- (ii) **Optimising Resource Use:** To improve the efficient consumption of resources, including energy and water, across all our facilities and processes.
- (iii) **Minimising Waste and Promoting Circularity:** To implement waste reduction strategies by reducing, reusing, and recycling materials wherever possible.
- (iv) **Embracing Responsible Sourcing and Logistics:** To source products responsibly and adopt more efficient transportation methods to lessen the environmental impact of our supply chain.

### D. CULTIVATING AN INCLUSIVE WORKPLACE AND COMMUNITY PARTNERSHIPS

We are committed to fostering a supportive and inclusive workplace for our employees and actively contributing to the well-being of the communities we serve, aiming to create positive social impacts. This would include:

- (i) **Upholding Fair Labour Practices and Respect:** To adhere to ethical standards in our treatment of all individuals, ensuring fairness, dignity, and respect in all our employment practices.
- (ii) **Fostering an Inclusive and Equitable Workplace:** To create a work environment where diversity is valued and all employees are treated with fairness and respect, ensuring equitable employment opportunities for individuals of all backgrounds.
- (iii) **Promoting a Safe and Healthy Environment:** To prioritise the well-being of our employees by maintaining safe working conditions.
- (iv) **Investing in Employee Growth and Development:** To value the continuous learning and growth of our employees by providing opportunities for skill development and career advancement.
- (v) **Striving for Customer Satisfaction:** To focus on meeting and exceeding customer expectations through consistent service excellence and a commitment to continuous improvement.
- (vi) **Engaging with Local Communities:** To collaborate with our local communities through various initiatives to build lasting partnerships and achieve collective growth and shared prosperity.



#### **4. APPLICABILITY**

This Sustainability Policy applies to all employees across the Group, including permanent, contract, and temporary staff. It also extends to stakeholders engaged in business with us, such as vendors, suppliers, contractors, and business partners. We expect all individuals and entities within this scope to uphold the principles and commitments outlined in this policy.

This policy should be understood in conjunction with the Group's other relevant internal documents, including but not limited to:

- (i) Anti-Bribery and Anti-Corruption Policy
- (ii) Code of Conduct and Ethics
- (iii) Conflict of Interest Policy
- (iv) Related Party Transaction Policy
- (v) Whistleblowing Policy

#### **5. REPORTS & DISCLOSURE**

To ensure accountability in our sustainability journey, KK Mart will track our progress through clearly defined Key Performance Indicators (KPIs). We are committed to transparently reporting our performance to stakeholders, ensuring adherence to Bursa Malaysia's Main Market Listing Requirements (MMLR) and other relevant best practices in our disclosures.

#### **6. REVIEW OF THE POLICY**

This policy was last updated on 26th March 2026. It will be reviewed and updated periodically to ensure its ongoing relevance and alignment with evolving sustainability trends, regulatory changes, and the priorities of our business and stakeholders.